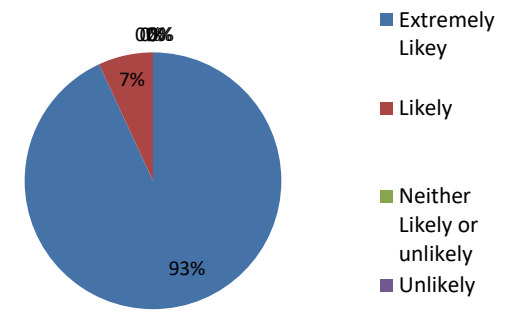


Period: March 2024
No. of Surveys: 29

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	27	2	0	0	0	0	29
Extremely Likey	27	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely** I am very happy wiyh my GP surgery. The The doctors and Nurse give good care and the reception staff are very helpful.** I am happy with all care I get and they see me when I need Them. Very Good.**** I get good service and help with any health or mental problems. Very good Family Practice.**Look afters my family when needed,**Always very helpful & we always get an appointment.**Happy with the service, always get an appointment by calling on last minute never a rejection.**I have received prompt, friendly and professional care at the GP/Primqary Caqre Centre.** The Dr saw me whenj I did not have a appointment.** Receptionists are very welcoming and accomodate well. Doctor always considers my feelings when hearing what health concerns I have. Doctor ensures I have best possible outcome at every appointment.**Staff always friendly and respect. Get an appointment when needed. Doctors are good.** Doctors are really good and give good care.**The Gp is very good and I get appointment.**Friendly, Available Appointments, easily accessible.** I would recommend if they lived in the area. However, I always get an appointment, staff are freindly & helpful, no issues been with them since moving to Winson Green in 2004.** Easy to receive over the phone, can make quick appointments. Great service from the appointment booking to the actual seeing the GP. I am happy with it and would recommend to anyone.** Staff helpful very friendly. Good communication. I likely Recommend.** Staff always welcome with smile-great communication. Always able to get appointment when needed and referrals made to hospital if needed88 I can always get a appointment, K is always polite and accommodating. Dr always listen and helps the best possible way.** Very good and can see the doctor when I need. Phone lines are good receptionist always answer.**Receptionists are always helpful and always polite very good staff.** GPs are really good and listen.**Staffr are very professional, and patience. They are always willing to help.**Everyone really good and helpful. Doctors are good.**Amazing surgery with professional staff. Always calm and willing to help whenever I need appointment for my kids or myself.**My problems are listened to and I get good treatment. I get appointment quickly and I am seen even if I am few minutes late.**The doctors and nurses are very good. The way I am looked after is very good.**Everything is wonderful and everybody is good.**Always friendly. Will get you an appointment very quickly.**The practice is always doing its best to fit me in see or have a phone appointment with the doctor. Everyone is so nice and always pleasent. Love this practice.** Whenever something happening to me even if its the same day and I call I would get a appointment they always willing to fit you inn.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.